**Booking Policy**

Starr-B Inflatables Jumping Castle Hire Booking Policy

1. Booking Process:

a. To reserve a jumping castle, customers must contact us directly.
b. A non-refundable deposit of $50 is required to secure the booking.

2. Payment:

a. The remaining balance must be paid in full before the jumping castle is set up.
b. We accept payment via Bank transfer or cash.

3. Cancellation:

If the customer cancels the booking 2 days prior the event, the deposit will be forfeited.

4. Weather Policy:

a. We reserve the right to cancel or reschedule bookings due to adverse weather conditions, including rain, strong winds, or storms.
b. In case of cancellation due to weather, the customer will receive a full refund of any payments made.

5. Safety:

a. Customers are responsible for ensuring the safety of all participants using the jumping castle.
b. Jumping castles should be supervised at all times by a responsible adult.
c. Strictly follow the safety guidelines provided by our staff.

6. Damages:

a. The customer will be liable for any damages caused to the jumping castle during the rental period.
b. Damages will be assessed, and repair or replacement costs will be charged to the customer.

7. Setup and Pickup:

a. Our team will deliver, set up, and inflate the jumping castle at the agreed-upon time.
b. The jumping castle will be deflated and picked up by our team at the end of the rental period.

8. Liability:

a. Starr-B Inflatables is not liable for any injuries or accidents that occur during the use of our jumping castles.
b. Customers are advised to have their own liability insurance for events involving our equipment.

9. Changes to Booking:

Any changes to the booking, such as date or time, must be communicated to us at least 3 prior to the event.

By booking a jumping castle with Starr-B Inflatables, you agree to abide by these policies. Please review this policy carefully before confirming your booking.

Starr-B Inflatables
Starrt70@gmail.com 06/09/2023