**Cancelation policy**

Starr-B Inflatables Jumping Castle Hire Cancellation Policy

1. Cancellation Notice:

Clients are required to provide a minimum of 4 days' notice for any cancellation or rescheduling of a jumping castle rental reservation and/or mechanical bull reservation.

2. Cancellation Fee:

If a reservation is cancelled with the required notice, no cancellation fee will be charged.

3. Rescheduling:

Clients may request to reschedule their rental booking without incurring a cancellation fee, subject to availability. Rescheduling requests must be made with a minimum of 4 days' notice.

4. No-Show:

If the client fails to show up on the scheduled rental date without prior notice, the full rental cost will be charged, and no refunds will be issued.

5. Inclement Weather:

In the event of adverse weather conditions (e.g., heavy rain, strong winds) that make it unsafe to use the jumping castle and/or mechanical bull, clients may reschedule their booking without incurring a cancellation fee, subject to availability. The decision to reschedule due to weather will be made by Starr-B Inflatables.

6. Refunds:

Refunds for cancelled reservations will be processed within 4 business days from the cancellation date. Refunds will be issued through the original payment method.

7. Changes by Starr-B Inflatables

Starr-B Inflatables reserves the right to cancel or reschedule a booking due to unforeseen circumstances such as equipment issues or safety concerns. In such cases, rescheduling option will be provided to the client.

8. Client Responsibility:

It is the client's responsibility to inform Starr-B Inflatables of any cancellations or rescheduling requests as soon as possible.

9. Contact Information:

For all cancellation and rescheduling requests, please contact us at: [starrbinflatables@gmail.com](mailto:starrbinflatables@gmail.com)

By making a reservation with Starr-B Inflatables you agree to abide by this cancellation policy.

Starr-B Inflatables  
[Starrt70@gmail.com](mailto:Starrt70@gmail.com) 06/09/2023