**Booking Policy**

Starr-B Inflatables Mechanical Bull Hire Booking Policy

1. Booking Process:

a. To reserve a jumping castle, customers must contact us directly.  
b. A non-refundable deposit of $200 is required to secure the booking.

2. Payment:

a. The remaining balance must be paid in full before the mechanical bull is set up.  
b. We accept payment via Bank transfer or cash.

3. Cancellation:

If the customer cancels the booking 2 days prior the event, the deposit will be forfeited.

4. Weather Policy:

a. We reserve the right to cancel or reschedule bookings due to adverse weather conditions, including rain, strong winds, or storms.  
b. In case of cancellation due to weather, the customer will receive a full refund of any payments made.

5. Safety:

a. Customers are responsible for ensuring the safety of all participants using the mechanical bull.  
b. Mechanical bull will be supervised at all times by our trained staff.  
c. Strictly follow the safety guidelines provided by our staff.

6. Damages:

a. The customer will be liable for any damages caused to mechanical bull during the rental period.  
b. Damages will be assessed, and repair or replacement costs will be charged to the customer.

7. Setup and Pickup:

a. Our team will deliver set up mechanical bull at the agreed-upon time.   
b. The mechanical bull will be packed down by our team at the end of the agreed rental period.

8. Liability:

a. Starr-B Inflatables is not liable for any injuries or accidents that occur during the use of our mechanical bull.  
b. Customers are advised to have their own liability insurance for events involving our equipment.

9. Changes to Booking:

Any changes to the booking, such as date or time, must be communicated to us at least 4 days prior to the event.

By booking a jumping castle with Starr-B Inflatables, you agree to abide by these policies. Please review this policy carefully before confirming your booking.

Starr-B Inflatables  
[Starrt70@gmail.com](mailto:Starrt70@gmail.com) 06/09/2023